

FEBRUARY 17, 2022

THE PROUD BIRD

11022 AVIATION BLVD, LOS ANGELES, CA 90045

CMSA-SCC Quarterly Meeting

8 AM TO 9 AM: PERSON-CENTERED CARE IN CASE MANAGEMENT AND ETHICAL CONSIDERATIONS

BY: ANGIE JUNG, RN, BSN, CRRN, CCM

OBJECTIVES

1. **DISTINGUISH THE DIFFERENCE BETWEEN THE TRADITIONAL MODEL OF CARE AND PERSON-CENTERED CARE CONCEPTS.**
2. **REVIEW THE CCMC CODE OF PROFESSIONAL CONDUCT AND IDENTIFY THE ETHICAL CONSIDERATIONS IN PERSON-CENTERED CARE IN CASE MANAGEMENT.**
3. **IDENTIFY BARRIERS TO THE PRACTICE OF PERSON-CENTERED CARE IN HEALTHCARE AND CASE MANAGEMENT.**
4. **INTRODUCE THE "INSIDE-OUT" APPROACH TO PERSON-CENTERED CARE; HOW IT CAN CONTRIBUTE TO SUCCESSFUL CASE OUTCOMES AND ETHICAL PRACTICE IN CASE MANAGEMENT.**

9:15AM TO 10:15AM: MSA & STRUCTURED SETTLEMENTS: IDENTIFYING THE ROLE OF THE CASE MANAGER

**BY: STEVEN CHAPMAN
GREGG CHAPMAN
ALAN GURVEY, ESQ**

OBJECTIVES

1. **LEARN WHAT AN MSA IS AND WHEN AND HOW THEY ARE USED.**
2. **DISCUSSION OF THE ROLE OF THE CASE MANAGER IN SETTLEMENTS.**
3. **LEARN THE IMPORTANCE OF STRUCTURED SETTLEMENTS IN CATASTROPHIC CASES.**

10:30 AM TO 11:30 AM: REMOTE PATIENT MONITORING: BENEFITS, CHALLENGES AND OPPORTUNITIES

BY: DOUG SULLIVAN, RN, CCM

OBJECTIVES

1. **OVERVIEW OF NURSES LEARNING THE USE OF TECHNOLOGY.**
2. **PLAN, BUILD, MANAGE A REMOTE PATIENT MONITORING AND CASE MANAGEMENT SYSTEM.**
3. **IDENTIFY OPPORTUNITIES AND CONTINUED MANAGEMENT OF REMOTE PATIENT MONITORING.**

PROVIDER APPROVED BY THE

CA BRN#CEP14032

FOR 3 CONTACT HOURS

CCM 2 CONTACT HOURS PENDING

CCM 1 ETHICS CONTACT HOUR PENDING.

\$35 MEMBERS

\$50 NON-MEMBERS

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