



Remote Patient Monitoring (RPM) - Complex Care Management (CCM) Professional Corp. rpmccm.com created the protocols for tracking and managing patients utilizing technology. At the time, in 2019, home physiological monitor technology was somewhat of a novelty and CMS had just approved billing for the specific RPM CPT codes for these services. What RPM-CCM did was create a Virtual Clinical Care Management Practice (VCCMP) from the ground up. A network of experts and vendors was put together to develop this new digitally managed practice utilizing RPM and CCM clinical programs that incorporated the use of APP enabled RPM devices/sensors with a management team to ensure clinical care plan goals were being met, thus enabling the transition and existing practice into utilizing CCM, with RPM Tech Monitored Programs.

RPM-CCM is not only a VCCMP but also serves as an advisory team to Project Manage and assist clients to PLAN, BUILD, and MANAGE RPM and Case Management Programs for improved outcomes through better and targeted engagement with people/patients *through their Care Journey*. Key points below.



- Establish a strategic growth project plan that provides structure and consistency, but with enough flexibility to meet the client's needs and integrate with their existing clinical practice model.
- Train and build an implementation team with our strong resources for having an established team that has experience and expertise with numerous clients and multiple types of practices.
- Develop and establish a true Account Manager relationship to organize and align all aspects for the implementation with quality oversight into an easily understood KPI type of reporting.
- Manage all aspects of development, implementation, and quality oversight with the same intent as we did to build our own VCCMP Professional Corporation.
- Leverage our curated, contracted, and experienced vendors into the Plan Build Manage process to expedite a "rapid growth" for at home, assisted living, and independent living active seniors.
- Proactively adhere to "best practices" guidelines, resourcing established standards with experts that have experience in Contracting, Risk Management, Compliance, Quality Assurance, NCQA, URAC, CPHQ, CMSA, Medical Billing, and Case Management, to name a few.

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