

Faculty

Sandra Lowery, RN, BSN, CCM, CNLCP is President of CCMI Associates, an independent case management firm. Sandi has worked as a case manager, case management consultant, and trainer for the past 34 years, working locally and nationally for both payers and providers. She has served as a defense expert on legal cases involving case managers. Sandi is on the editorial board of *Professional Case Management*. In 1995, she was the recipient of CMSA's Case Manager of the Year award, and in 1996 received the Case Manager of the Year award from CMSNE. Sandi was on the CMSA Board for 9 years and was the 2000-2001 President. She is a founder and past president of CMSNE.

14 contact hours have been submitted for with the Georgia Nurses Association, which is accredited as an approver of Continuing Education in Nursing by the American Nurses Credentialing Center's Commission on Accreditation. CCMI Associates is an approved CE provider by the California BRN.

Questions: Call 603-329-7481
or email sandraloweryccmi@gmail.com
or contact
Linda Mortimore at
714-984-5118 cell
or email
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Course Objectives

- ♦ Obtain knowledge of concepts related to case management practice in addition to the essential knowledge areas for case management practice as identified by the CCM Commission
- ♦ Describe the process for the CCM credential
- ♦ Gain insight and resources for any further self-study needs for the CCM exam

This course is designed to provide the case manager with information to assist them in preparing for the CCM exam, as well as the ACM and ANCC CM certifications. The content is also appropriate for those who are seeking a basic course in case management practice.

Course Content

The content of the course is based on feedback from course attendees, as well as CCMC's list of content areas. The content is updated every 4 months. The 300 page manual for the course includes:

- The domains of essential case management knowledge per national standards and the CCM Commission
- Overview of the CCM process and exam
- 140+ sample exam questions
- Self-assessment design
- Resources for self-study

Registration Form - Preparing for Case Management Certification 11/6 & 11/7/20
To be held at UCI Hospital, Conference Room-Building 53-R001-Auditorium, 101 The City Drive, Orange CA, 92668

Name: _____ Company: _____
Mailing Address: _____
City, State, Zip Code: _____ Email: _____
Daytime phone: _____
Pay by credit card: Visa, MC, AMEX, Discover Name as it appears on card: _____
Billing address, if different from above: Address: _____
City, State, Zip Code: _____
Number: _____ Security Code: _____ Exp. Date: _____
Fee (includes course syllabus, box lunch & CEUs): (after 10/23/20 include \$25 late fee) ☐ CMISA Member \$325 ☐ Non-Member \$350
Select boxed lunch option: Tuna Turkey Vegetarian
Mail registration form & check to: CCMI Associates, 74 Buckboard Rd., Duxbury, MA 02332 or scan and email to: cmsne@comcast.net (do not include credit card information when emailing, call office to provide at 603-329-7481)

Prior registration and payment required by 10/23/20. After 10/23/20 interested participants must check for availability of openings, payment after this date must be made in the form of credit card payment and a \$25 late fee is applied. CCMI Federal Tax ID#: 02-0522841. Cancellation policy: For cancellations up to 7 days prior to the course, an 80% refund will be given. Less than 7 days fee is non-refundable.

AGENDA

Day 1

8:00-8:30
8:30-12:15

◆ Registration/Breakfast

- ◆ The CCM exam process
- ◆ *Intensive:* Case management concepts
- ◆ Skills for effective practice
- ◆ Outcome & quality management

12:15-1:00
1:00-4:30

◆ Lunch

- ◆ Legal & ethical issues
- ◆ Legislation for payers and providers
- ◆ Sample questions
- ◆ Private sector benefits

Day 2

8:00-8:15
8:15 -12:15

◆ Registration/Breakfast

- ◆ Private sector benefits (con't)
- ◆ *Intensive:* Occupational health/workers' comp/disability mgmt.
- ◆ Sample questions

12:15-1:00
1:00-4:00

◆ Lunch

- ◆ Laws and resources for the disabled
- ◆ Sample questions
- ◆ Psychosocial impact on chronic disability
- ◆ Complementary and Alternative Medicine
- ◆ Behavioral health
- ◆ Sample questions

UCI Hospital*

Conference Room-Building 53-
R001-Auditorium
101 The City Drive
Orange Ca, 92868

<http://www.ucihealth.org>

**Social distancing and wearing masks,
while anywhere on campus*

**Directions to be forwarded upon
confirmation of paid registration.**

CCMI Associates, Inc.
PO Box 175
Humboldt, AZ 86329-0175

Preparing For Case Management Certification

Friday, November 6
and
Saturday,
November 7, 2020

UCI Hospital*
Conference Room-Building 53-
R001-Auditorium
101 The City Drive
Orange Ca, 92868

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*Co-sponsored by:
CCMI Associates
&
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